Due to the worsening coronavirus (COVID-19) situation and the transition from Stage 3 to Stage 4 restrictions in metropolitan Melbourne, many libraries associated with the University of Divinity will now be closed and their print collections inaccessible. Different restrictions apply to the libraries not located in Victoria. During this time the University continues to provide access to a huge number of online library resources through the Library Hub. Library staff will be working from home, and continuing to provide as much assistance as possible to library patrons, albeit virtually rather than face-to-face.

The Library Services and COVID-19 LibGuide - https://divinity.libguides.com/covid-19 and this summary document provide information about currently available library services and maximising your use of available online resources during these challenging times.

Tips for Accessing Library Resources Remotely

1. Use the **Library Hub** – http://library.divinity.edu.au/
   The Library Hub provides access to thousands of online resources, ebooks, journals and other databases.
   Use your University of Divinity ARK login email and password for remote access. If you have forgotten your password follow this link
2. **Library Hub Guide** - https://divinity.libguides.com/guide
   Includes links to two great YouTube videos about using the Library Hub, as well as FAQs and other useful information.
3. Contact the **Whitley Librarian** at: library@whitley.edu.au as there may be networks Linda can tap into to help you access resources.
4. The Whitley Librarian will be conducting a webinar to help students access online resources. When the information becomes available, register to attend or watch the video when it has been uploaded to ARK.
5. **A-Z List of over 40 databases** - https://divinity.libguides.com/az.php
6. Download the **Lean Library** browser extension - https://library.divinity.edu.au/lean-library.html
7. Use the tabs on the Library Services and COVID-19 LibGuide to access **Free Online Resources** that are relevant to the units you are studying.
8. The **Other Libraries** tab includes information about registering with the **State Library of Victoria** and the **National Library of Australia** so that you can also gain access to their eResources.
9. Academic staff will also be responsible for providing additional online resources via ARK
10. Other Useful Links
    a. The 2020 University of Divinity Library Information Guide
    b. EndNote - https://divinity.libguides.com/endnote
    c. University Style Guide - https://divinity.libguides.com/styleguide

Further Information

Library Services for Academics and Higher Degree by Research Students

Libraries associated with the University that are located in Victoria are now closed and library staff are no longer able to work on-site. Libraries located outside Victoria may still be able to support mediated loans ("Click & Collect") and other library services. Support for online tuition is available through the e-resources supplied by the Library Hub and those provided in ARK by lecturers. However, given the significant need for special research services to support academic staff and higher degree by research (HDR) students the University announced the following measures early in the pandemic:

1. A grant of $10,000 to the School of Graduate Research (SGR) for the purchase of e-books and digital resources required by HDR students, through the Library Hub.
2. A virtual document delivery service to provide scanned copies of journal articles or book chapters which are not available digitally but are held in the print collections of participating libraries, for research purposes only and subject to copyright requirements.
3. A grant of $1,000 for the provision of document delivery and interlibrary loan services for resources held in library collections in Australia or overseas.
4. An e-consultancy service for academic staff and HDR students to navigate electronic resources and to assist with access to print collections where possible.
5. Virtual document delivery, interlibrary loan and e-consultancy service requests can be made by emailing libraryassist@divinity.edu.au

Further details are available from the relevant tabs on the Library Services and COVID-19 LibGuide.

Through these measures, the University and its associated libraries aim to support ongoing research and research training at this time of critical need.

Scanning and Document Delivery Services during Stage 4 Restrictions

As an extension of the above measures to resource research across the University, Mannix Library will provide a virtual "triage" service for all University of Divinity academic staff during the Stage 4 restrictions. Library Hub staff can assist with:

- Obtaining scans of journal articles and book chapters via standard library document delivery services. These items will need to be sourced from libraries that are still permitted to have library staff working on site. This will mean that we will primarily be sourcing materials from theological, academic and State libraries located outside Victoria.
- Guidance with navigating the Library Hub and accessing specific resources
- Assistance with Linking to Library Hub resources in ARK
- General library queries
- Please email all queries and requests to libraryassist@divinity.edu.au

Additional eBooks

To support the ongoing studies of students, the University and its associated Colleges and Libraries have taken a coordinated approach to the purchase of an increased number of eBooks. If Colleges would like to request additional eBook purchases at this time, their nominated contact person can email library@divinity.edu.au. The purchase cost will be reimbursed by each College/library but will initially be ordered centrally and made available via the Library Hub.

The University's response to the COVID-19 crisis is guided by two priorities: to safeguard the health of our members and the general public, and to ensure continuity of our mission of education and research, especially for students.

Library Staff appreciate your understanding during these challenging times and look forward to the time when we can resume normal library services across the library network.

[Kerrie Burn, Library Manager, Mannix Library, 7 August 2020]